Emergency Response Planning: Crisis Management For Hazardous Environments

(5 Days Training Course)

ACS REGISTRARS ISO 29990
ACS REGISTRARS ISO 9001
ilm Approved Centre
PMI Project Management Institute Registered Education Provider
bci Business Continuity Institute Corporate Partnership

Why Attend

The sheer range of potential incidents and emergencies that can disrupt or even stop production are increasing. If managed correctly then not all of these incidents will become critical or be classed as a crisis, but those that result in increased losses or put increased demand upon the organisation will have serious consequences for the company, the shareholders and stakeholders or the country itself badly damaging the reputation of all those involved in the response. This course will teach you that meeting this commitment involves more than just being fully prepared.

Course Methodology

This course will enhance your leadership capabilities through assessment, syndicate role play, group discussions. You will enhance you crisis communication skills and develop team problem solving techniques and methods through various challenges. Participants will be given a full student manual with industry standards, audits, plans and checklists which are easily adapted to your own site specific needs, and a full electronic Crisis Response Manual and a video of how to use it.

Course Objectives

By the end of the course, participants will be able to:

Recognise the attributes between incidents, emergencies and crisis situations
Develop methods to avoid unnecessary escalation, and how to design, command and control response to
 each scenario
Enhance on-scene leadership capabilities and techniques
Apply best practice in organizing Emergency Control Centers (ECC), Emergency Response Teams (ERT)
and Crisis Management Teams (CRT) to assist the Forward Incident Control (FIC)
Analyze human factor and allocate duties with regards to psychological readiness, recourse allocation, deployment, discipline, leadership and welfare

Target Audience

Leaders or responsible parties in charge of safety, emergency, or crisis management, for an organization, division, or municipality. These include, but are not limited to: ministry or government regulators; fire, safety and security professionals; risk, marketing and insurance professionals; designated incident, emergency and crisis response
 professionals; local fire and emergency response members; and other emergency response professionals.

This course is also critical for line managers and supervisors wishing to appraise their comprehension of emergency response best practices.

Target Competencies

Designing appropriate response plans
Organizing Emergency Control Centers
Controlling Emergency Response Teams
Analyzing incidents and allocating duties
Developing crisis management strategies

Course Outline

Hazard action prevention

Overview of prevention methods
Vulnerability analysis
Risk assessment of hazardous materials
Developing the crisis management manual
Developing procedures

Crisis management – control models

Command and control systems
Crisis management – emergency planning
International laws
Local regulations

Writing the emergency response plan

Contents critical to the emergency response plan
Emergency organization
Emergency procedures
Assessment of available resources
Plan implementation
Training employees
Distribution of emergency plan
Updating the plan

Organizing incident control

Emergency Control Centers (ECC)
Communication at the ECC
Equipment needed
Resources needed
Emergency Response Teams (ERT)
Health and safety
Crisis Management Teams (CRT)
Forward Incident Control (FIC)
Control points

Emergency action procedures

Response and media
Emergency action procedures
Evacuation procedures
Medical emergencies
Fire procedure
Explosion procedure
Hazardous materials
Environmental hazards

Emergency response model

Media relations and recovery
Flixborough case
Texas BP Refinery case
BIG Spring Refinery case
Regional based cases

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Typical interventions are to accelerate performance, execute strategy and embed capability and change. Our programmes are part of the core curriculum in many of our client's corporate universities, and our leadership development programmes have over 300,000 executive alumni. Methodologies are based on more than 100 corporate turnarounds and performance acceleration assignments in FTSE 100 and Fortune 500 companies. Austria, Belgium, Brazil, Canada, China, Colombia, Denmark, Finland, France, Germany, Italy, Mexico, Norway, Poland, Portugal, Russia, Serbia, South Africa, Spain, Sweden, The Netherlands, UK, Uruguay, and the USA.

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Registration Form

THREE WAYS TO REGISTER

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Course / Seminar Title	

Venue / Hotel	Date	Fees
	From / / 201	€ - Euro
	To / / 201	+20% VAT

Course fees include documentation, luncheon and refreshments. Delegates who attend all sessions and successfully complete the course assessment will receive an Informatech London Certificate of Completion.

All registrations are subject to our terms and conditions which are available at http://informatech.co.uk/terms.aspx Please read them as they include important information. By submitting your registration you agree to be bound by the terms and conditions in full.

Payment Method

☐ **Bank Transfer** *

☐ **Credit Card Payment**

DELEGATE DETAILS

First Name :
Your name as will appear in attending certificate

Last Name :

Telephone No. :

Mobile No. :
Kindly Provide us International Roaming mobile number

Email Address :
Kindly write valid email address to send your e-learning materials

Company Name :

Country :

City :

Post Code :
if it is apply

⚠ *We highly recommend you secure your room reservation at the earliest to avoid last minute inconvenience.*

You can contact the Hospitality Desk for assistance on Email: hospitality@informatech.co.uk

PAYMENTS

A confirmation letter and invoice will be sent upon receipt of your registration. Please note that full payment must be received prior to the event. Only those delegates whose fees have been paid in full will be admitted to the event.

AVOID VISA DELAYS – BOOK NOW

Delegates requiring visas should contact the hotel they wish to stay at directly, as soon as possible. Visas for non-EURO nationals may take several weeks to process.
If you Need Help Please Send Email to : hospitality@informatech.co.uk

CANCELLATION

If you are unable to attend, a substitute delegate will be welcome in your place. Registrations cancelled more than 7 days before the Event are subject to a 200 Pound administration charge. Registration fees for registrations cancelled 7 days or less before the Event must be paid in full. Substitutions are welcome at any time.

All registrations are subject to acceptance by (Informatech Training Ltd.,) which will be confirmed to you in writing.

Due to unforeseen circumstances, the programme may change and (Informatech Training Ltd.,) reserves the right to alter the venue and/or speakers or topics.

DELEGATE's Signature

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